# End-User Courses

| **No.** | **Steps** | **Details** | **Completed** |
| --- | --- | --- | --- |
| 1 | Prepare the system before installing Acumatica ERP.  | * One of the supported versions of Windows is installed on your laptop. For details, see [One of the supported versions of Windows is installed on your laptop](#_One_of_the).
* The needed Web Server (IIS) features are configured. For details, see [The needed Web Server (IIS) features are configured](#_The_needed_Web).
* One of the supported versions of Microsoft SQL Server is installed on your laptop. For details, see [Microsoft SQL Server is installed on your laptop](#_Microsoft_SQL_Server).
 |  |
| 2 | The needed version of Acumatica ERP is installed on your laptop. | [Acumatica ERP 2019 R12](http://acumatica-builds.s3.amazonaws.com/index.html?prefix=builds/19.2/)For details, see [The needed version of Acumatica ERP is installed on your laptop](#_The_needed_version). |  |
| 3 | The required dataset is installed. | U100For details, see [The required dataset is installed](#_The_required_dataset). |  |
| 4 | The training guide and files for training are downloaded and are on your laptop. | Training guide and files for training are next to the course description on the course page. |  |

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# Frequently Asked Questions

## One of the supported versions of Windows is installed on your laptop.

Requirements:

* Windows 7 64-bit edition
* Windows 8 64-bit edition
* Windows 10 64-bit edition

*How can I find out which version of Windows I am running on my computer?*

1. Type about in the search box on your taskbar, and then select **About your PC**.
2. Look under **PC** for **Edition** to find out which version and edition of Windows your PC is running.
3. Look under **PC** for **Version** to find out which version of Windows your PC is running.
4. Look under **PC** for **System Type** to see if you're running a 32-bit or 64-bit version of Windows.

## The needed Web Server (IIS) features are configured.

Requirements:

* Web Management Tools > IIS Management Console
* World Wide Web Services
	+ Application Development Features > .NET Extensibility
	+ Application Development Features > ASP.NET
	+ Application Development Features > ISAPI Extensions
	+ Application Development Features > ISAPI Filters
	+ Common HTTP Features > Default Document
	+ Common HTTP Features > Static Content
	+ Performance Features > Dynamic Content Compression
	+ Performance Features > Static Content Compression
	+ Security > Request Filtering

Make sure, that for each application pool you are planning to use with Acumatica ERP 2019 R1 version or higher, the **Enable 32-bit Applications** parameter is set to False (the parameter is located under the **IIS Manager > Application Pools > Edit Application Pool > Advanced Settings** menu).

*How do I configure the Web Server (IIS) features?*

1. Type Windows Features in the search box on your taskbar, and then select **Turn Windows features on or off**.
2. Open **Internet Information Services**, and select all the required Web Server (IIS) features.



## Microsoft SQL Server is installed on your laptop.

Requirements:

* Microsoft SQL Server Express edition (preferred for training)
* Microsoft SQL Server 2017
* Microsoft SQL Server 2016
* Microsoft SQL Server 2014 64-bit edition
* Microsoft SQL Server 2012 64-bit edition

*How can I find out which version of Microsoft SQL Server is installed on my computer?*

1. Type Apps in the search box on your taskbar, and then select **Apps & Features**.
2. In the window that opens, find *Microsoft SQL Server* and verify that the one of the required versions is listed.

*Where can I find a free version of Microsoft SQL Server to install?*

If you don’t have the Microsoft SQL Server installed, use the following link to download the trial version of it: <https://www.microsoft.com/en-us/sql-server/sql-server-downloads>. We highly recommended that you install the Express Edition of Microsoft SQL Server for learning purposes.

## The needed version of Acumatica ERP is installed on your laptop.

*How can I verify the Acumatica ERP version that is installed?*

1. Run the Acumatica ERP Configuration Wizard. For example, select **Start > Acumatica > Acumatica ERP Configuration**.
2. On the Welcome page, verify that the required version is installed, as shown in the screenshot below



*How should I install Acumatica ERP?*

1. [Download Acumatica ERP 2019 R2](http://acumatica-builds.s3.amazonaws.com/index.html?prefix=builds/19.2/) (select Version>Acumatica ERP>AcumaticaERPInstall.msi) and run the *.msi* file.
2. On the Welcome page, click **Next**.
3. On the License Agreement page, read the license agreement. To accept the license agreement, click **I Agree**.
4. Click **Next**.
5. On the Main Software Configuration page, select the **Launch the Acumatica ERP Configuration Wizard** check box to continue deploying the Acumatica ERP application instance once you install the Acumatica ERP Tools.
6. Click **Next**.
7. On the Select Installation Folder page, specify the location where you want to install Acumatica ERP Tools, and then click **Next**.
8. On the Confirm Installation page, click **Next**.
9. If you did not select the **Launch the Acumatica ERP Configuration Wizard** check box in Step 5, click **Close** when you’re prompted.

## The required dataset is installed.

*What should I do if I don't remember what dataset I have chosen or if I have chosen the wrong dataset while installing a company?*

1. Run the Acumatica ERP Configuration Wizard.
2. On the Welcome page, click **Perform Application Maintenance**.
3. On the Application Maintenance page, select the instance created for training, and click **Company Maintenance**.
4. On the SQL Server Authentication page, specify the authentication method that this application instance of Acumatica ERP will use to connect to the database, and click **OK**.
5. On the Company Setup page, select the **Advanced Settings** check box.
6. For the company with the *Visible* status, in the **Insert Data** column, select the required dataset, and click **Next**.
7. In the warning dialog box that appears, click **Yes**.
8. On the Tables Configuration page, click **Next**.
9. On the Confirm Configuration page, click **Finish**.

The system will start the process of changing the dataset. This process will overwrite the information you had on that instance.

*What should I do if I didn’t install any instance and company with the required dataset?*

To deploy an Acumatica ERP Instance, locate and follow the instructions from the online Help as follows:

1. Perform the steps from the instructions on the following Help topic: [To Deploy an Acumatica ERP Instance](https://help-2019r1.acumatica.com/Help?ScreenId=ShowWiki&pageid=b18ad378-0a8c-44f1-a14c-6b4f9c6271e4).